



ANNUAL GENERAL MEETING

CANADIAN UTILITIES LIMITED

May 8, 2019



OUR STORY

**SUCCESS
VALUE
EXCELLENCE**



OUR MISSION

OUR MISSION

**A GLOBAL PORTFOLIO OF ENERGY-RELATED
ASSETS THAT CONSISTENTLY DELIVERS
OPERATIONAL EXCELLENCE AND
SUPERIOR RETURNS**



COMMITMENT TO EXCELLENCE

COMMITMENT TO EXCELLENCE: OUR PEOPLE



COMMITMENT TO EXCELLENCE: ELECTRICITY SAFETY

300%

IMPROVEMENT IN INJURY
FREQUENCY RATE

70%

DECREASE IN INCIDENTS
FROM 2014 TO 2018



COMMITMENT TO EXCELLENCE: PIPELINES & LIQUIDS SAFETY



25

PUBLIC SAFETY
EVENTS

24%

DECREASE IN 3RD PARTY
CONTACTS IN PAST 3 YEARS

COMMITMENT TO EXCELLENCE: RELIABILITY



200%
IMPROVEMENT IN ELECTRICITY
TRANSMISSION & DISTRIBUTION
SERVICE RELIABILITY AS
MEASURED BY FREQUENCY
AND DURATION OF POWER
OUTAGES

COMMITMENT TO EXCELLENCE: COST



OPERATIONAL EXCELLENCE

**WORKING SAFER, WITH
GREATER RELIABILITY
AND AT A LOWER COST
FOR OUR CUSTOMERS**

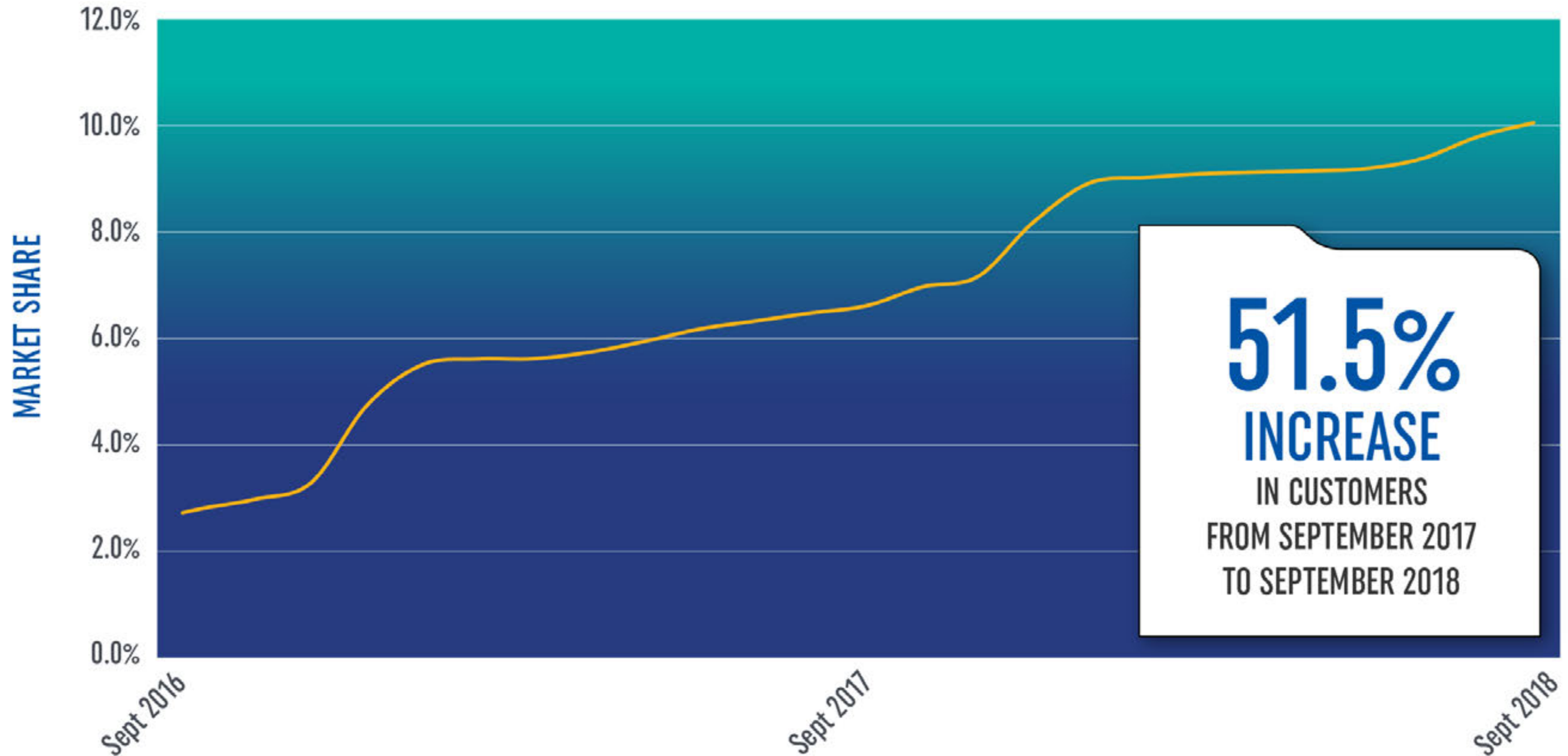
COMMITMENT TO EXCELLENCE: ENERGY



82%
CUSTOMER SATISFACTION
RATING

62%
INCREASE IN CUSTOMER
ENGAGEMENT SOCIAL MEDIA

ATCOENERGY'S COMPETITIVE RESIDENTIAL MARKET SHARE





INNOVATION

COMMITMENT TO INNOVATION: COAL TO GAS



**BATTLE RIVER FACILITY
ALBERTA, CANADA**

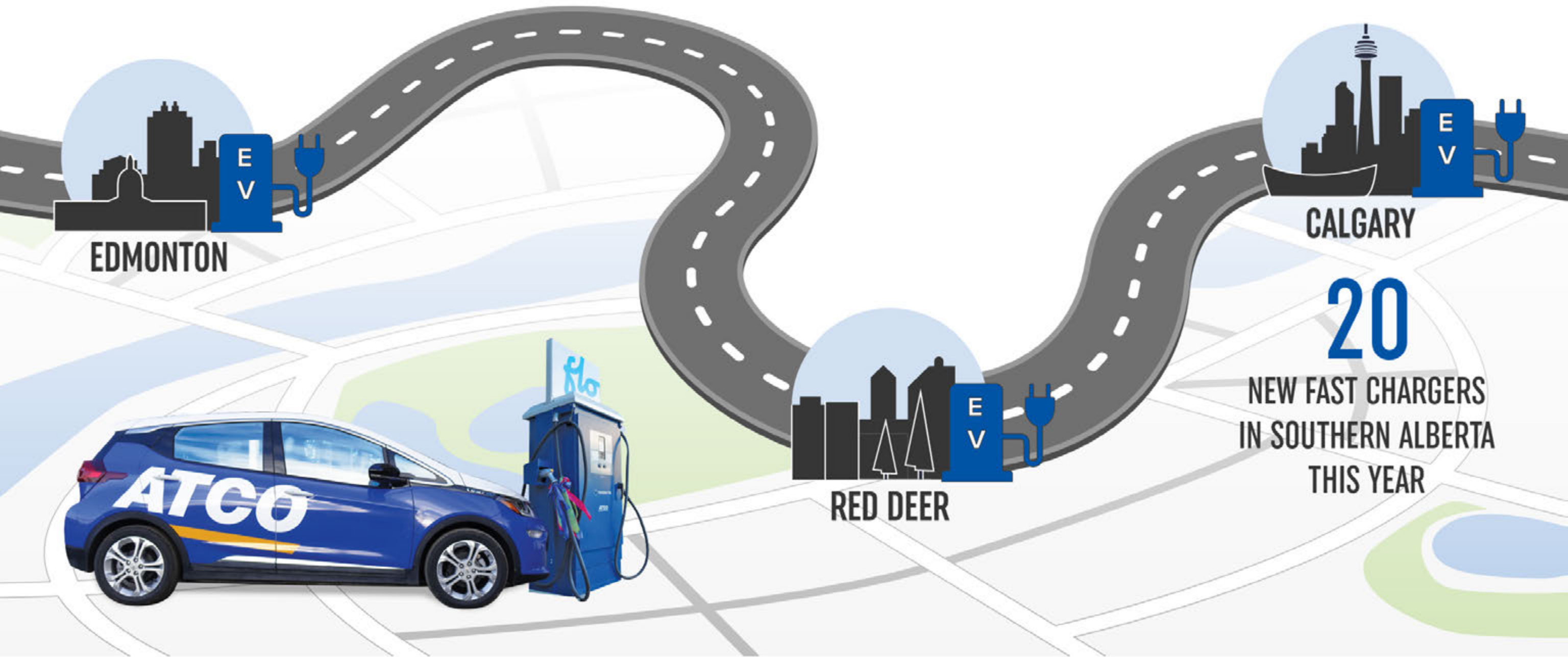
COMMITMENT TO INNOVATION: COAL TO GAS



COMMITMENT TO INNOVATION: RNG



COMMITMENT TO INNOVATION: CHARGING CORRIDOR



COMMITMENT TO INNOVATION: HEARTLAND WATER

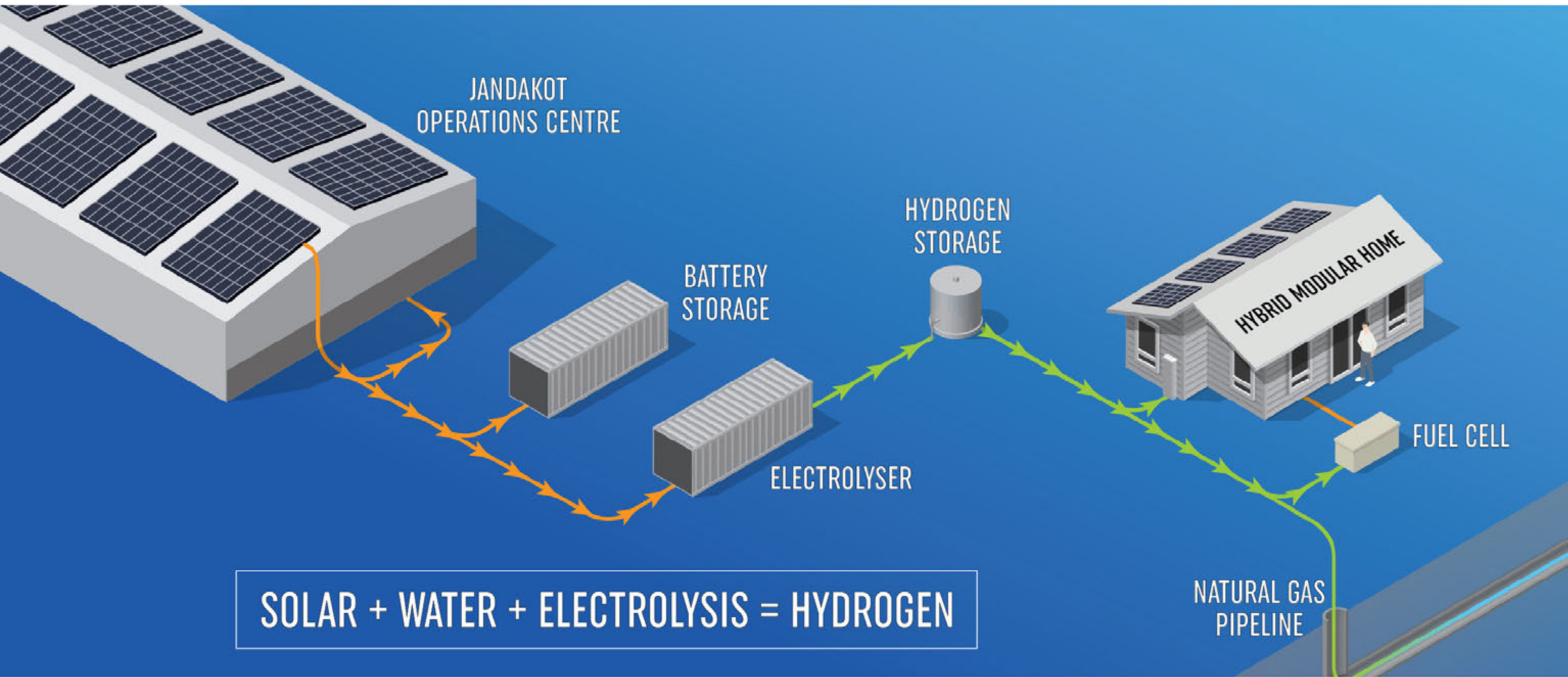


HEARTLAND PUMP STATION
ALBERTA, CANADA

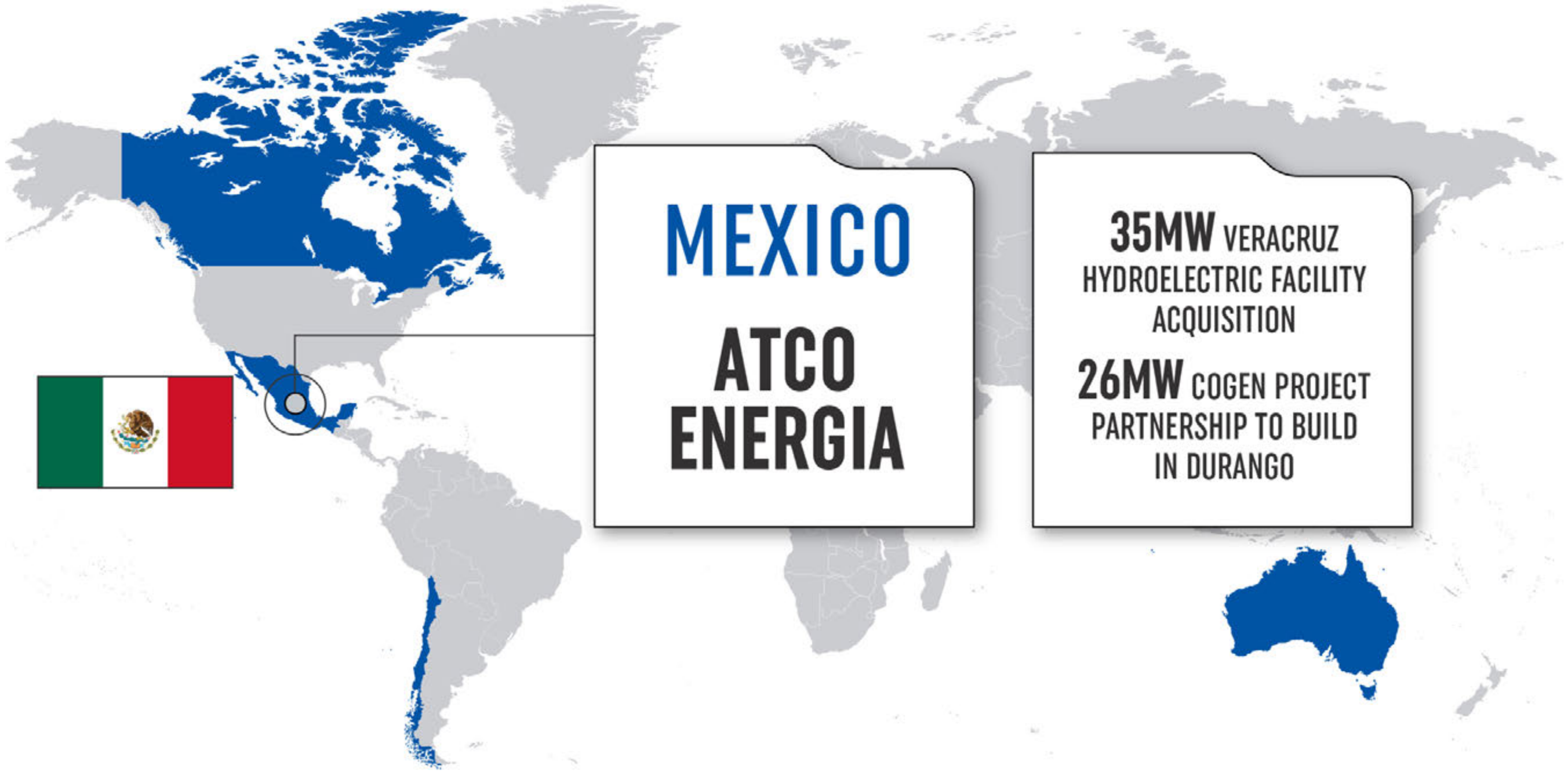
An aerial photograph of a university campus, featuring a large green field on the left and several modern, multi-story buildings in the center and right. The image is overlaid with a blue tint. The text "INTERNATIONAL GROWTH" is prominently displayed in the center in a large, white, bold, sans-serif font.

INTERNATIONAL GROWTH

CLEAN ENERGY INNOVATION HUB



INTERNATIONAL GROWTH



MEXICO

**ATCO
ENERGIA**

35MW VERACRUZ
HYDROELECTRIC FACILITY
ACQUISITION

26MW COGEN PROJECT
PARTNERSHIP TO BUILD
IN DURANGO





INDIGENOUS PARTNERSHIPS

COMMITMENT TO INDIGENOUS PEOPLES: AUSTRALIA



INDIGENOUS PARTNERSHIPS



47

PARTNERSHIPS WITH
INDIGENOUS COMMUNITIES
ACROSS CANADA

\$2.88B

CUMULATIVE VALUE OF
THESE PARTNERSHIPS
FROM 2012-2018

ALBERTA

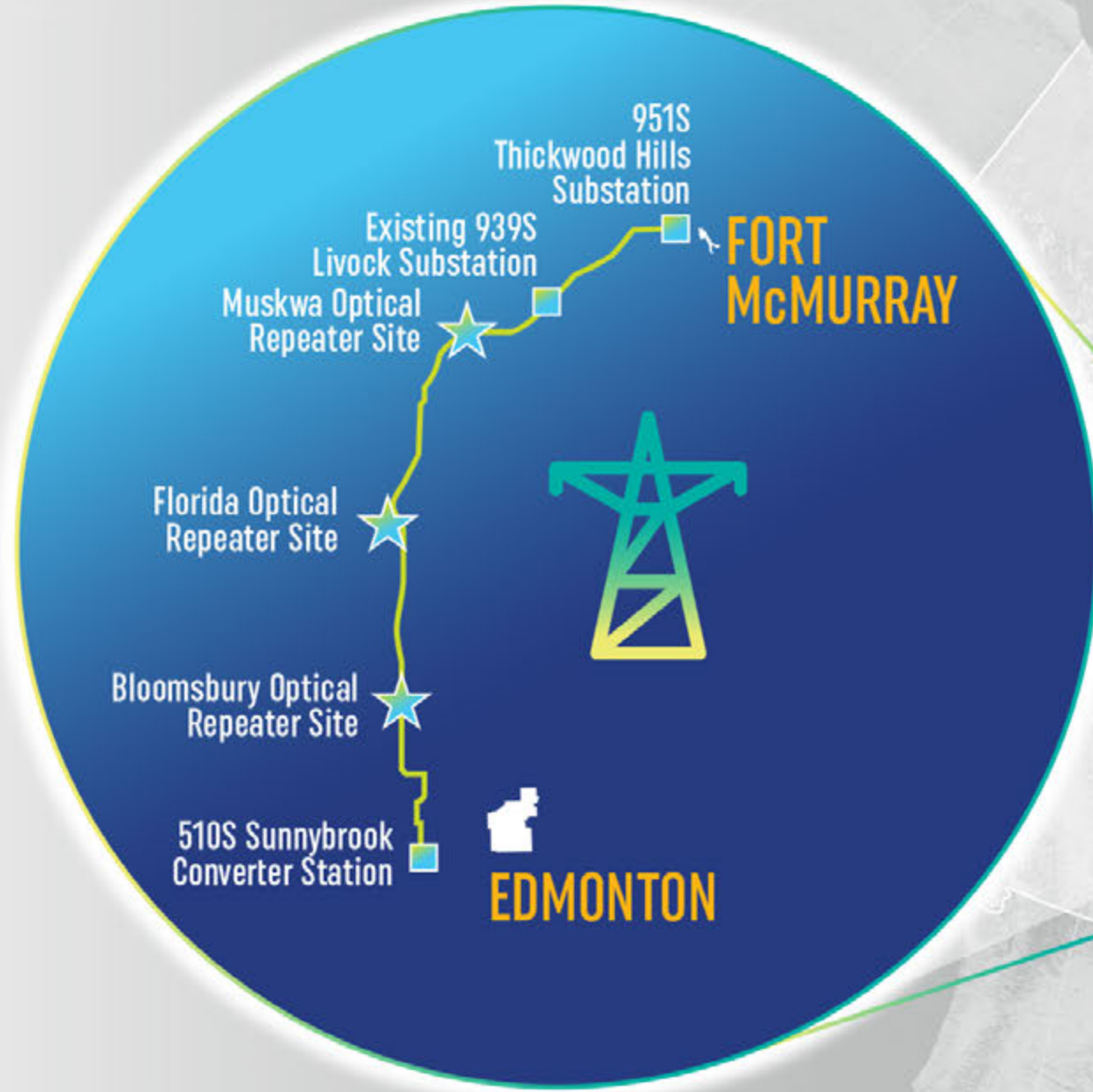
FORT MCMURRAY WEST 500-KV
TRANSMISSION PROJECT

21

INDIGENOUS COMMUNITIES
ENGAGED

3,000

FACE-TO-FACE MEETINGS





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REGULATORY CHALLENGES

CHALLENGES

INVESTMENT TAXATION REGULATION







SUSTAINABILITY & COMMUNITY

COMMITMENT TO SUSTAINABILITY



800,000

LITRES OF DIESEL
SAVED, REPRESENTING A

25%

DECREASE IN DIESEL
CONSUMPTION

BY THE NUMBERS

1st 

PERMITS FOR
FULL COAL TO GAS
CONVERSION



1,000,000L

REDUCTION IN
DIESEL



37%

REDUCTION IN GHG
SINCE 2008

\$1.9B

INVESTMENT
IN 2018

42%

REDUCTION IN CO₂E
EMISSIONS IN
HYBRID HOMES

CU IN THE COMMUNITY



\$41.3M

FUNDRAISING TOTAL SINCE 2006

8,600

EMPLOYEE VOLUNTEER HOURS

800

COMMUNITY ORGANIZATIONS



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