

A photograph of the Aurora Borealis (Northern Lights) over a lake at night. The sky is dark with numerous stars, and the aurora displays vibrant green and purple hues. The foreground shows a dark shoreline with some vegetation and a body of water reflecting the light.

2022 BUSINESS PROFILE

A NEW ENERGY



CANADIAN
UTILITIES LIMITED
An **ATCO** Company



OUR VISION

Delivering inspired solutions for a better world.
Always there. Anywhere.

OUR MISSION

To build a global portfolio of utilities and energy infrastructure assets that consistently delivers operational excellence and superior returns.

FORWARD-LOOKING INFORMATION

This publication contains forward-looking information, including references to: general strategic plans and targets; the optimization of assets; financial strength; planned growth; targeted net-zero emissions by 2050; 2030 ESG targets (including those outlined on page 23); expectations and projections regarding planned hydrogen, solar, pumped hydro and RNG projects, including the timing, productive capacity, emissions reductions and other project benefits related to such projects. The forward-looking statements in this publication involve a variety of assumptions, known and unknown risks and uncertainties, and other factors, which may cause actual results, activities, and achievements to differ materially from those anticipated in such forward-looking information. For additional information about such assumptions, risks and other factors, see "Other Financial Information—Forward-Looking Information" in Management's Discussion and Analysis for the year ended December 31, 2021, which was filed on the SEDAR website at sedar.com on February 23, 2022 and is also available on our website at canadianutilities.com. Although we believe that the expectations reflected in such forward-looking information are reasonable based on the information available as at the date of this publication and the processes used to prepare the information, such statements are not guarantees of future performance and no assurance can be given that these expectations will prove to be correct. We disclaim any intention or obligation to update or revise any such forward-looking information whether as a result of new information, future events or otherwise, except as required by applicable securities legislation.

This document highlights our businesses and activities as we provide the essentials to our customers. For more information about our financial performance, please read our Annual Report at canadianutilities.com.

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2022 BUSINESS PROFILE

CANADIAN UTILITIES: A NEW ENERGY



THIS BUSINESS PROFILE USES
QR CODES FOR CONTINUED LEARNING.

02-03

MESSAGE FROM THE CHAIR & CEO

A proud past and
exciting future of energy
transformation.

"What truly drives our
Canadian Utilities culture
is a collective fearlessness
to effect change for the
good of our customers
and communities—
to go beyond the call
of duty and make a
special effort to do more.
This philosophy, combined
with our historical
predilection for creating
and seizing opportunities,
is how we will shape
the future of energy."

05-09

ESSENTIAL ENERGY: SAFE, RELIABLE, AFFORDABLE & RESILIENT

LUMA Energy
Rebuilding for the future.

11-23

TRANSITIONING TO A NEW ENERGY FUTURE

ATCO Energy Solutions
Creating a Hydrogen Future
Harnessing the Power of
Renewables in the Landscape
ATCO Energy Solutions
RNG: Is it really Renewable
Natural Gas or is it recycled
waste?
ATCO Electric & ATCO Energy
Capturing the Sun
Our Commitment
to Sustainability

25-29

FOCUSING ON PEOPLE

Adapting to the Pandemic
Career Growth
Community Investment
Rümi

30-31

CANADIAN UTILITIES AT A GLANCE

By the Numbers

32-33

FINANCIAL HIGHLIGHTS

Continued Dividend Growth
Capital Investment
Highlights
Regulated Utilities
Mid-Year Rate Base Growth
Consolidated Annual Results

MESSAGE FROM THE CHAIR & CEO

A PROUD PAST AND EXCITING FUTURE OF ENERGY TRANSFORMATION.

For more than a century, Canadian Utilities has been at the forefront of the evolving energy industry.

Our story began in 1911, when the Canadian Western Natural Gas, Light, Heat and Power Company began piping in natural gas from Bow Island and Turner Valley to southern Alberta communities. It may seem a modest start by today's technological standards, but to the people we served it was revolutionary. And, in the decades since, Canadian Utilities has continued to serve in the vanguard of profound and transformative change—we never stopped reimagining the "art of the possible."

We've brought heat and light to homes and businesses for the very first time—not just in Western Canada, but across the North. We've powered the growth of Alberta's economy, generating reliable, sustainable electricity that energized innovation and industry. Along the way, we've built lasting and prosperous relationships with hundreds of Indigenous communities, thousands of industry partners, and millions of people.

I am very proud of our past—and I am in awe of our future potential.

At Canadian Utilities, we often reference our long track record of operational excellence and financial strength. But what truly drives our enterprise is a collective fearlessness to effect change for the good of our customers and communities—to go beyond the call of duty and make a special effort to do more.

This philosophy, combined with our historical predilection for creating and seizing opportunities, is how we will shape the future of energy.

How the world generates, transports, consumes, and conserves energy has fundamentally changed, and sterling environmental performance is now table stakes. But we cannot lose sight of the need to ensure energy remains safe, affordable, and reliable.

Our strategy to achieve this balance is predicated upon the production of cleaner fuels, renewable electricity, energy efficiency and critical energy infrastructure. This strategy, paired with our existing footprint, assets and expertise, uniquely positions Canadian Utilities to serve as a critical conduit to a net-zero future.

Consistent with this strategic focus, we have announced a comprehensive set of 2030 environmental, social and governance (ESG) targets and a commitment to net-zero emissions by 2050. The 2030 targets include reducing our operational and customer

emissions, growing our renewable energy footprint, increasing economic benefits for Indigenous partners, continuing our focus on safety, and further promoting diversity, equity, and inclusion in the workplace.

Achieving net-zero by 2050 is a societal challenge that no individual, business, or government can solve on its own. It will require unprecedented collaboration among all constituents, as well as an informed, pragmatic, and affordable roadmap from policymakers to unlock the necessary scale and pace of private sector investment and expertise.

I am excited about our future and confident in our team, but for all our efforts, there is one thing that keeps me up at night: the potential for a well-intentioned but misaligned regulatory and policy environment to thwart the efforts and innovations needed to reach our goals urgently and with certainty. Increasingly, our regulators will be required to take a greater role in enabling

decarbonization and reconciliation—an undertaking that will require constructive dialogue with Indigenous communities, industry and legislative reform.

We will continue to engage with government and thought leaders about the implications of policies that don't effectively lead to the outcomes our society envisions. And we will continue to pursue our goals unrelentingly, a sample of which is contained in the pages of this book. I encourage you to use the QR Codes in these pages to link to our website and learn more about everything we do.

I'm so very keen and optimistic about the future of Canadian Utilities. We have an opportunity to drive the energy future—and we intend to seize it.

Sincerely yours,



Nancy C. Southern
Chair & Chief Executive Officer,
Canadian Utilities Limited





"We understand that it takes a proactive approach to maintaining and upgrading infrastructure to ensure our customers receive the essential energy they demand, no matter what form that energy takes."



ESSENTIAL ENERGY: SAFE, RELIABLE, AFFORDABLE & RESILIENT

In a world where change is necessary to keep our planet and ourselves healthy, some things stay the same: energy must be safe, reliable, affordable and—now more than ever—resilient.

Resilient energy infrastructure can withstand a host of challenges and obstacles. In the face of climate change, we are seeing extreme weather events that

can have a serious impact on infrastructure, from hurricanes to heat waves to flooding. We understand that it takes a proactive approach to maintaining

and upgrading infrastructure to ensure our customers receive the essential energy they demand, no matter what form that energy takes.



LUMA ENERGY BROKE GROUND IN 2021 ON THE LUMA COLLEGE FOR TECHNICAL TRAINING TO TRAIN LINeworkERS IN PUERTO RICO. THE FACILITY IS EXPECTED TO OPEN LATER THIS YEAR.

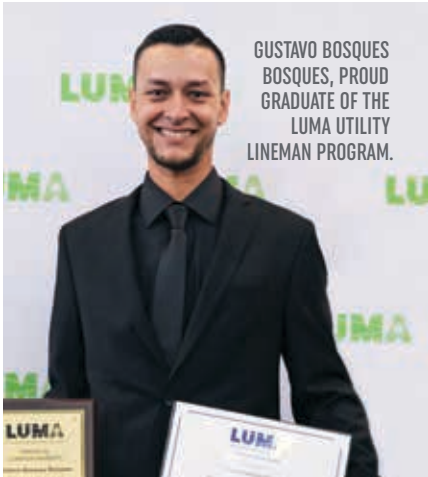
LUMA ENERGY REBUILDING FOR THE FUTURE

When Hurricane Maria made landfall in Puerto Rico in 2017, it devastated the island's electrical system creating a tremendous challenge—but also opportunity—to repair and rebuild better.

Learn more about LUMA:
[ATCO.com/luma](https://atco.com/luma)

Learn about training the next generation
of Puerto Rico's lineworkers:
[ATCO.com/luma-college](https://atco.com/luma-college)





LUMA Energy—jointly owned by Canadian Utilities and Quanta Services—was created especially for Puerto Rico to transition their electric grid into the future. LUMA was chosen to operate the grid after a competitive bid process against some of North America’s largest utilities. We take very seriously the opportunity to provide Puerto Ricans with safe and reliable electricity through resilient infrastructure and are committed to building innovation, operational excellence and a culture of respect in our operations.

Our vision is to transform the system that illuminates every home, every business and every corner of Puerto Rico.

We believe modernizing the island’s 30,000-kilometre (km) electricity system will support prosperity for generations to come—allowing businesses to operate reliably so they can contribute to the island’s economic growth.

Key to LUMA’s future are the more than 3,000 highly skilled employees who are committed to improving the quality of life in their communities. To develop local expertise, the LUMA College for Technical Training—a state-of-the-art lineworkers college on the island—equips future employees with the skills, knowledge and training necessary to achieve Puerto Rico’s energy transformation.

More than an electricity system operator, we are part of the community. LUMA is giving back to the island’s

communities through its Iluminando Pasos (Illuminating Steps) program. In concert with the American Red Cross Puerto Rico chapter and the Boys and Girls Clubs of Puerto Rico, LUMA is supporting youth through education and wellness programs, economic development opportunities and energy stewardship awareness.

Striving towards LUMA’s vision with care, accountability and pride has brought challenges, but also tremendous rewards as we look to the future with our Puerto Rican partners.

WATCH A VIDEO ABOUT ILUMINANDO PASOS:





ATCO ELECTRIC & ATCO GAS MAKING ENERGY EASIER FOR OUR CUSTOMERS

Connecting a home or business to the electric grid can be a complicated process for customers, but now with the launch of our ATCO Electricity Customer Self-Serve Portal, anyone can easily explore their options and find solutions that will work for them.

Just like shopping online for a car, customers can visit the portal and investigate the features they want so that they understand what is needed and how much it costs.

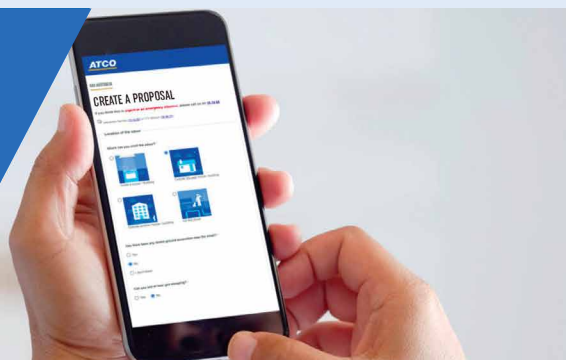
With the support of ATCO's SpaceLab, our group that helps teams explore innovative business opportunities, we've developed a web-based map and step-by-step process on logistics and potential hazards, so a customer

can literally draw a line on a map to find the right solution and sign off electronically for a preliminary quote.

In-person discussions with our customer service team are still critical, but now it's easier for customers to check their options on their own terms and their own schedule to decide next steps.

CREATE A PROPOSAL

CREATE NOW

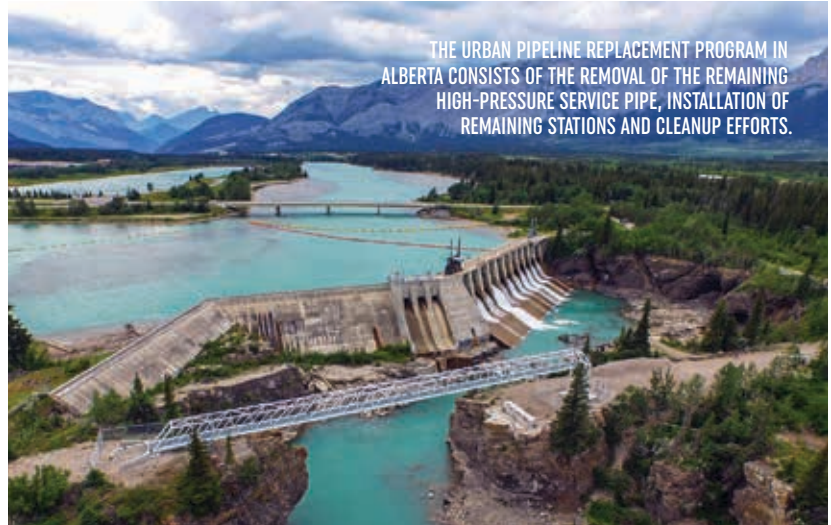




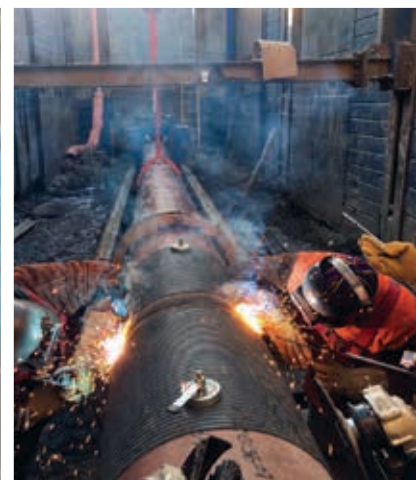
MEETING EVOLVING NEEDS

Most of our urban transmission pipelines within Edmonton and Calgary, Alberta were constructed before 1970 when these areas were rural. Sixty years later, much of this landscape is fully developed.

The Urban Pipeline Replacement Project is a redesign of these transmission and distribution systems, including considerations to enhance safety, improve system reliability and address future system growth. This 12-year project was completed in July 2021 and is the largest pipeline replacement and upgrade project in our 75-year history.



THE URBAN PIPELINE REPLACEMENT PROGRAM IN ALBERTA CONSISTS OF THE REMOVAL OF THE REMAINING HIGH-PRESSURE SERVICE PIPE, INSTALLATION OF REMAINING STATIONS AND CLEANUP EFFORTS.





"Hydrogen, hydro, renewable natural gas (RNG) and solar all have a critical role in our transition to cleaner energy that remains reliable, resilient and affordable."

TRANSITIONING TO A NEW ENERGY FUTURE

The world is changing. Our customers, partners and communities—including Indigenous governments and groups—are looking for more sustainable energy choices so they can reduce their environmental impact, while still ensuring reliable energy to support the essentials of life. With energy supply and demand shifting, we are moving ahead of the curve.

Cleaner fuels. Cleaner electricity. It's a society-wide transition that we are proud to lead through our commitment to innovation and projects that take great ideas and turn them into commercial-scale enterprises.

Hydrogen, renewable natural gas (RNG), solar and storage all have a critical role for ATCO in the transition to cleaner energy that remains reliable, resilient and affordable. We are building solutions

on the ground today, and researching and developing opportunities for tomorrow. We are interested in all forms of renewable power generation, including wind, electricity storage and hydro.

To prepare for a future where we can meet customer expectations around decentralized energy—sources that are established within homes and businesses such as solar panels—we are modernizing our grid and

developing innovative energy management services.

Beyond the exciting developments highlighted here, we continue to invest in electric vehicle (EV) charging infrastructure and combined heat and power as we work to find the right solutions for all communities and customers to enable and expedite the global transition to a net-zero emissions balance.



AUSTRALIA'S CLEAN ENERGY INNOVATION HUB IS A TEST BED FOR INNOVATION.

ATCO ENERGY SOLUTIONS CREATING A HYDROGEN FUTURE

With its ability to provide energy without carbon emissions and to work seamlessly within our existing energy infrastructure, **hydrogen** presents an exciting opportunity for Canadian Utilities and the world.

Learn more about Clean Energy Innovation Park:
[ATCO.com/CEIP](https://atco.com/CEIP)

In pursuit of a world-scale hydrogen project, we are collaborating with Suncor Energy on the early-stage design and engineering for a facility at the ATCO Heartland Energy Centre near Fort Saskatchewan, Alberta. With operations potentially starting up as early as 2028, the project requires regulatory approvals, fiscal support, and a final investment decision, which is expected in 2024. The project would produce more than 300,000 tonnes of clean hydrogen per year, reducing Alberta's carbon dioxide (CO₂) emissions by more than two million tonnes per year—the equivalent to taking 450,000 cars per year off the road. Although in the early stages, the vision for the project would significantly advance Alberta's hydrogen strategy, generate substantial economic activity and jobs across the province, and make a sizable contribution to Canada's net-zero ambition.

It is expected that 85 per cent of the produced clean hydrogen would be used to supply existing energy demand. Specifically, 65 per cent of the output would be used in refining processes and cogeneration of steam and electricity at the Suncor Edmonton Refinery, reducing refinery emissions by 60 per cent. In addition, approximately 20 per cent of the output could be used in the Alberta natural gas distribution system, further reducing emissions.

In Australia, we will begin to blend up to 10 per cent renewable hydrogen made at our Clean Energy Innovation Hub (CEIH) into discrete sections of Western Australia's (WA) gas distribution network. This will achieve the WA Government's goal of distributing renewable hydrogen in the network by 2022 and take steps toward the longer-term goal of blending up to 10 per cent network-wide by 2030.

Our plans for Australia's first commercial-scale, green hydrogen supply chain are set to become a reality with the Clean Energy Innovation Park (CEIP) project receiving support from the Australian Renewable Energy Agency (ARENA).

In conjunction with development partner Australian Gas Infrastructure Group, the CEIP will be capable of producing up to four tonnes of hydrogen per day, along with storage and delivery. CEIP is a testament to the strength and talent of our people who continue to innovate, transform and grow our business for the benefit of our commercial, industrial and residential customers, many of whom are seeking clean fuel options.



ATCO HYDROGEN EMIT NOTHING, ACHIEVE EVERYTHING

ATCO GAS

- » Alberta's first hydrogen blending project will be operational in Fort Saskatchewan in 2022. Blending hydrogen into the conventional natural gas distribution system will lower the carbon intensity of the gas and demonstrate a pathway for further emission reductions, all with no impact on customers' appliances. We are currently working with industry partners on the development of appliances that will run on 100 per cent hydrogen.
-

ATCO AUSTRALIA

- » We are working with Fortescue Metals Group in Australia to develop hydrogen vehicle fuelling infrastructure. In 2020, we were awarded funding from the Government of Western Australia's Renewable Hydrogen Fund to support the development of the Hydrogen Vehicle Refuelling System. The H2 Refueller will fill a sedan-sized hydrogen vehicle's tank in less than five minutes, allowing it to travel up to 500 km emissions-free.

Learn more about hydrogen projects:

gas.ATCO.com/hydrogen



HARNESSING THE POWER OF RENEWABLES IN THE LANDSCAPE

THE NEXT STEP IN RENEWABLE ENERGY DEVELOPMENT IS PUMPED HYDRO STORAGE.

We are moving forward into this new frontier with the early stage development of the 325-megawatt (MW) Central West Pumped Hydro Project in New South Wales, Australia, which supports the development of new renewable generation capacity and the transition away from carbon-based fuels, while maintaining grid stability.

Pumped hydro storage addresses the issue that the sun and wind are variable—how can we capture the energy when it is sunny and windy for use when it is not? Moving water between lower and upper reservoirs allows us to create a “battery” that can be quickly charged and released to meet supply and demand. With a final investment decision on construction expected in 2023, this facility will generate sufficient energy to power over 153,000 homes, providing some 200 jobs during construction and 30 jobs on an ongoing basis.



HYDRO IN THE ENERGY MIX

We believe hydro generation is an important part of the renewable energy fuel mix of the future around the world, offering reliable baseload generation and back-up energy when supply is tight. Our 32-MW Oldman River Hydro Plant in Pincher Creek, Alberta was commissioned in 2003 and is jointly owned with the Piikani Nation—one of 35 Indigenous partnerships we are privileged to foster across Canada. Power generated at the plant meets the needs of up to 25,000 households.

In Veracruz, Mexico, we own and operate a similarly sized 35-MW hydroelectric power station. We have worked diligently through our community investment program to ensure we have a positive impact on the children and families who live near this project.

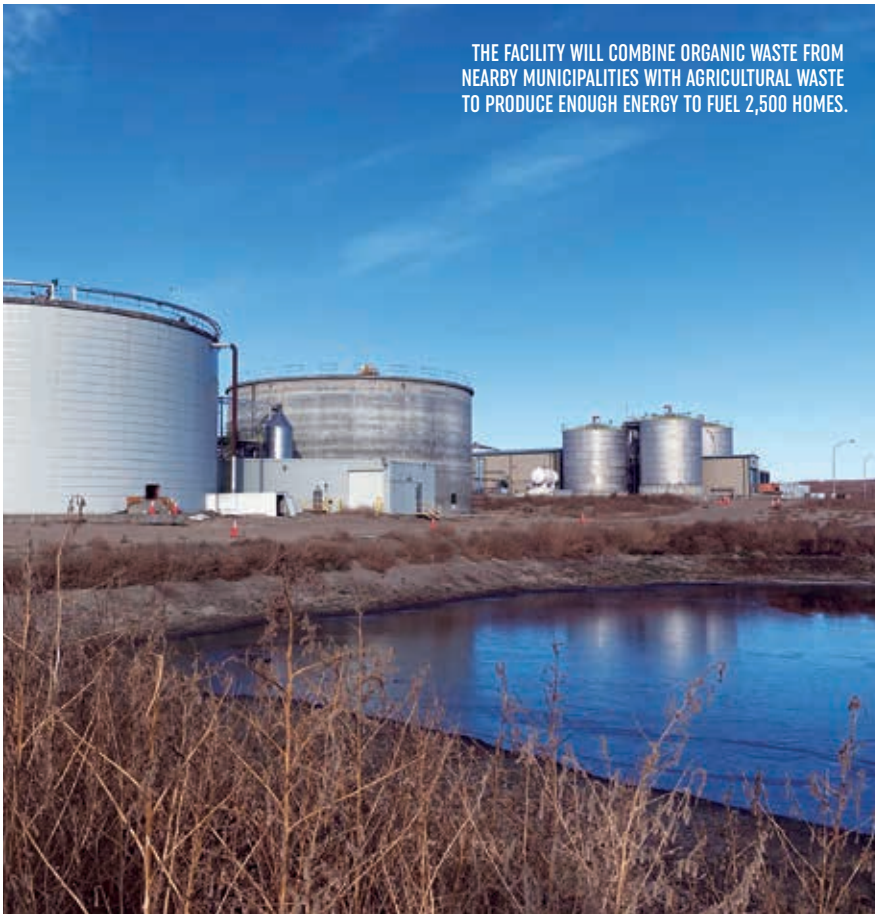


IN PARTNERSHIP WITH FUTURE FUEL LTD., ATCO ENERGY SOLUTIONS IS BUILDING ATCO'S FIRST COMMERCIAL RNG PRODUCTION FACILITY NEAR VEGREVILLE, ALBERTA.

ATCO ENERGY SOLUTIONS RNG: IS IT REALLY RENEWABLE NATURAL GAS OR IS IT RECYCLED WASTE?

The banana peel we throw into our compost. Agricultural waste from a farm. These and other organic materials decompose, releasing a potent GHG—methane—into the air. But what if we could capture that gas and purify it so that it could flow into existing natural gas pipelines and be used anywhere conventionally produced natural gas is used—like a stove top?

Learn more about Renewable Natural Gas:
[ATCO.com/RNG](https://atco.com/RNG)



THE FACILITY WILL COMBINE ORGANIC WASTE FROM NEARBY MUNICIPALITIES WITH AGRICULTURAL WASTE TO PRODUCE ENOUGH ENERGY TO FUEL 2,500 HOMES.

PROJECT BENEFITS:

230,000

GIGAJOULES/YEAR OF RNG

2,500

HOMES WILL BE FUELED

\$8M

FUNDING FROM EMISSIONS REDUCTION ALBERTA

20,000

TONNES OF CO₂ REDUCED/YEAR

Not only is it possible, but it's happening. And we are part of this exciting innovation.

We have partnered with Future Fuel Ltd. to build and operate our first commercial RNG facility. The Two Hills RNG Facility in Alberta will combine organic waste from nearby municipalities with agricultural waste, capturing 20,000 tonnes

of CO₂ equivalent emissions per year that otherwise would have escaped into the atmosphere. Instead, these gases will be purified, producing enough energy to fuel 2,500 homes.

It's considered renewable natural gas because it comes from waste that will always be generated.

But at the same time, we are recycling waste and turning it into an energy resource that we already have existing infrastructure to move and use. Whether it's renewable or recycled—it's part of our clean energy future.



ATCO ELECTRIC & ATCO ENERGY SOLUTIONS CAPTURING THE SUN

WATCH A VIDEO ABOUT
THE OLD CROW SOLAR
PROJECT:



When the Vuntut Gwitchin First Nation announced with us the completion of Canada's most northerly off-grid solar project, there was excitement about the steps toward future energy independence. But there was also something missing—the community of Old Crow went quiet when the diesel generators were turned off and the electrical load was met by solar power. Yukon's Old Crow will see an annual reduction of nearly 200,000 litres of diesel fuel use as they replace about a quarter of their energy needs with solar.

To see this important project through to successful completion, we worked with the Vuntut Gwitchin to develop a first-of-its-kind Electricity Purchase Agreement that is a model for effective collaboration in the utilities sector. The Vuntut Gwitchin will serve as the Independent Power Producer, owner and operator of the solar facility, while we will purchase the solar electricity generated for the next 25 years and distribute it to the community.

Beyond creating a reliable source of revenue for the community, the reduction in diesel use is in line with the Vuntut Gwitchin's declaration calling for concrete action on combating climate change, where the impacts are felt acutely in Canada's North.

We were involved at each stage of the project's lifecycle and we are honoured to collaborate with the Vuntut Gwitchin to help realize a clean energy future for their community. For decades, we have built strong, mutually prosperous Indigenous partnerships and currently has more than 50 joint ventures, relationship agreements and other partnerships with Indigenous communities.

Projects like the Old Crow Solar Facility and the Fort Chipewyan Solar Farm in Northern Alberta—the largest off-grid solar project in Canada, completed in partnership with three Indigenous communities—foster community ownership and self-sustaining economic development through job creation, investment in infrastructure and revenue from the sale of renewable energy.

As well as working in remote northern communities, we have plans underway to repurpose two industrial sites in the heart of Calgary to generate solar energy. When complete, the Deerfoot and Barlow projects will be the largest urban solar farms in Western Canada, at 37 and 27 megawatts (MW) respectively, providing enough renewable electricity to power 18,000 homes every year. This is in addition to our acquisition of the Empress Solar Project, a 39-MW solar facility under development in eastern Alberta. The project will provide renewable electricity to power more than 11,000 homes annually.

Nearly 11,000 km from Alberta to south-central Chile, solar developer IMPULSO visited a 7-hectare pasture—about

the size of 10 football fields—in search of opportunity. The land was an agricultural area with grazing animals bathed in bright sunlight. That was the start of what has become a 3-MW solar energy project, built by ATCO Chile and IMPULSO as a minority partner. Sheep still roam outside the plant of 7,000 solar panels that generate enough renewable energy to support 4,000 households without noise or emissions of any kind.

We also support Albertans who want to go greener with residential solar installations. Solar can make a lot of sense for many households, and we are happy to help.

Learn more about the El Resplandor Solar Project:

[ATCO.com/el-resplandor](https://atco.com/el-resplandor)

Learn more about Residential Solar Installation:

rumi.ca/green-home-improvement

WATCH A VIDEO ABOUT THE FORT CHIPEWYAN SOLAR PROJECT:

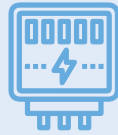




SHIFTING AWAY FROM DIESEL TO LOW-EMITTING HEAT AND POWER

In Canada's North, our focus has always been to meet the needs of our customers while generating revenue opportunities for local partners.

We are now identifying opportunities to approach communities as an all-encompassing clean energy project developer that can provide renewable power and electricity and low-emitting natural gas solutions to offset the use of diesel and heating oil. Our immediate focus is to work with governments and communities to put funding in place so that preliminary studies can begin in specific communities.



OUR UTILITIES OF THE FUTURE: ADVANCED METERING AND URBAN INNOVATION

Advanced Metering Infrastructure is new meter technology that serves our customers better than ever. These advanced meters provide real-time information about how customers are using electricity.

Real-time information helps us make decisions by understanding consumers' usage throughout the day so we can analyze and predict what our energy future and costs could look like. We can examine how renewables and alternate energy sources could best be connected to the existing grid, while customers can use information to actively participate in on-site generation, battery energy storage and EV charging to manage their demand.

We aren't stopping at advanced meters. We are installing systems to remotely monitor and control dozens of critical electrical points in several Alberta municipalities, allowing us to avoid and reduce the impact of power outages. For the Town of Grimshaw, for example, this will ensure their hospital has rapid automatic power restoration should there ever be an outage, ensuring the safety of patients and staff.

Advanced meters are one of the first steps in making these communities innovation hubs for energy transformation, from the distribution systems that power homes and workplaces to EV charging and street lighting that responds to local conditions.



GRID MODERNIZATION & ENERGY MANAGEMENT SOLUTIONS

We are actively preparing for a new energy future by modernizing our electric grid.

As our society moves to lower-emitting energy sources and away from carbon-based fuels, the nature of our electricity consumption is fundamentally changing. People are incorporating solar panels, batteries, EVs, on-site charging equipment and other distributed energy sources into their homes and businesses. To make all this work across the larger system, we must transform our distribution system from the traditional one-way flow of energy to a new, complex multi-directional flow.

How does multi-directional electricity flow work?

A utility company provides electricity to a customer. They can store it. They can stop receiving energy from the grid and use what they are generating on their own. They can even push excess energy back to the grid if they don't need it. These scenarios create an increasingly complex operating model requiring more active and automated operations to maintain the same high level of reliability customers need and expect.

Given the large-scale nature of the changes before us, we have developed a roadmap to ensure the success of grid modernization. This includes government dialogue to ensure success in an

environment where the existing policy and regulatory framework were developed with the old world in mind. We need to ensure that government policies evolve with the realities on the ground, so that innovation is supported and not hindered.

While we modernize the grid, we want to make sure we have a suite of solutions for our customers to choose from, including microgrid solutions and integrated energy options. We are actively piloting our offerings so we can hone our approach and go to market knowing we will meet our customers' needs.



OUR COMMITMENT TO SUSTAINABILITY

FOR US, SUSTAINABILITY IS MORE THAN AN ASPIRATION: IT IS INTERWOVEN INTO OUR STRATEGY, OUR DAY-TO-DAY OPERATIONS, THE PRODUCTS AND SERVICES WE PROVIDE, AND THE FABRIC OF OUR ORGANIZATION.

Our enduring and holistic commitment is reflected in our efforts to accelerate the energy transformation, enhance our environmental performance, focus on operational reliability and resilience, and do right by the people around us—including our Indigenous partners.

Learn more about our approach to sustainability:

[ATCO.com/sustainability](https://www.atco.com/sustainability)

Building on our track record of sustainability leadership, we have pledged to meet an initial set of 2030 environmental, social and governance (ESG) targets and have declared a commitment to achieve net-zero GHG emissions by 2050. This means that by 2050, we will either emit no GHGs from our operations or through our customers' use of our products and services, or we will offset these residual emissions.

OUR 2030 ESG TARGETS MEASURED AGAINST A 2020 BASELINE:

SUPPORTING THE ENERGY TRANSITION AND REDUCING GHG EMISSIONS

- » Reducing net operational GHG emissions to earnings intensity by 30 per cent.
- » Reducing our customers' GHG emissions by 2 million tonnes through continued participation in renewable energy, clean fuels, energy efficiency, and energy infrastructure projects.
- » Owning, developing or managing over 1,000 MW of renewable energy.
- » Deriving 20 per cent of revenues from transitional product categories, such as renewable natural gas and hydrogen.

PROMOTING INCLUSIVE GROWTH IN OUR WORKFORCE AND COMMUNITIES

- » Increasing net economic benefits to our Indigenous partners by 40 per cent. Net economic benefits to Indigenous partners capture unique benefits ranging from partnership earnings and Indigenous procurement to liaison work, fees and permits.
- » Achieving and maintaining a minimum of 30 per cent female representation at the Board of Director and senior leadership levels.
- » Achieving and maintaining a minimum of 25 per cent minority representation within the ATCO Group workforce.
- » Maintaining leading health and safety practices and performance.



"One project close to our hearts is our partnership with the Homes For Heroes Foundation, which helps veterans on the path to homelessness find a safe place to land and heal"



FOCUSING **ON PEOPLE**

Our focus is on the great team that fuels our enterprise, our customers, our communities and our Indigenous relationships.

When we think about our role in society and our relationships, we believe that being an “instrument for good” is not a distraction from our long-term success—it’s an accelerator.



ADAPTING TO THE PANDEMIC

AS THE WORLD MOVES INTO THE THIRD YEAR OF THE COVID-19 PANDEMIC, WE HAVE ADOPTED A BUSINESS-AS-USUAL APPROACH TO MANAGING ITS IMPLICATIONS.

As an organization, we continue to support the mental health and physical safety of our people and look for opportunities to provide much-needed products and services to our customers and communities. Despite the impact of the global pandemic, we will continue to adapt and demonstrate our hallmark resilience. We are optimistic about the future and the opportunities it will bring.



CAREER GROWTH

PROFESSIONAL GROWTH FOR THE PEOPLE OF ATCO IS IMPORTANT TO US.

Diverse business experience, opportunities to learn under different mentors and giving

back to others through leadership—both formal and informal—are aspects of a career that keep people engaged and satisfied in their work.

Our complement of skills, experience, and technical expertise allows our workforce the opportunity to move throughout our enterprise, and around the world, so their careers with us remain challenging and fulfilling.



COMMUNITY INVESTMENT

CANADIAN UTILITIES IS A BIG PART OF ATCO EPIC (EMPLOYEES PARTICIPATING IN COMMUNITIES).

ATCO EPIC is a long-standing employee-led program that rallies the spirit of our people all over the world, combining volunteerism, fundraising events and individual donations. With the combined efforts of our employees around the world, we pledged nearly \$3 million to support hundreds of communities through our annual ATCO EPIC campaign, taking the program's cumulative fundraising total to over \$50 million since its

inception in 2006. Employees donate directly to the charities of their choice, and we enhance our people's generosity by matching those donations made to health and wellness charities.

One project that will always be close to our hearts is our partnership with the Homes For Heroes Foundation. The latest chapter of this fulfilling venture is the new ATCO Veterans Village in the community of Evansdale in Edmonton, Alberta. We provided expertise on the design, manufacturing, of the new village, which will help veterans on the path to homelessness find a safe place to land and heal.

Learn more about community investment:

[ATCO.com/
community](https://atco.com/community)



RÜMI

Rümi is a bright new member of our family of businesses. This growing brand is making it easier for people to love the places they live and work. By connecting our customers with trusted service professionals and carefully curated household products, we are helping homeowners feel more confident and in control of their to-do lists, which frees up more time for them to do the things they've been missing.

This innovative start-up offers home products, including smart home tech, repair and maintenance services, in addition to a wealth of general home management advice. To keep customers' homes in good repair, we offer subscription-style service bundles that track a core list of home maintenance tasks that should be done every year. By bundling them, customers can save about 20 per cent compared to purchasing them individually.

Learn more about Rümi:

rumi.ca

Electricity and natural gas are essential utilities for a happy home. An integral part of Rümi, ATCOenergy is the third largest energy retailer in Alberta. Our Customer Care Happiness Centre helps customers with their utilities needs. Or, at energy.ATCO.com, customers can build their own energy plan online, easily and with no service interruptions. Everything happens through this digital platform—no one needs to come to your home.

We offer truly innovative products like our Advantage Rate Plan. Unique to ATCOenergy, the plan allows customers to pay the same wholesale rates we do for a flat daily fee, instead of a consumption-based mark-up common in other variable or floating rate plans.

Rümi also includes the Blue Flame Kitchen, a long-standing culinary institution in Alberta. Turning to virtual options to deliver our services during the pandemic, the Blue Flame Kitchen has taken innovation to new heights, skillfully overcoming challenges while maintaining a legendary commitment to quality and excellence. Our chefs have taught 2,150 students in over 100 virtual classes.

We also launched a partnership with Calgary Co-op, and some favourite Blue Flame Kitchen meals are now available at all Calgary Co-op grocery store locations.

Learn more about ATCOenergy:

energy.ATCO.com

Learn more about Blue Flame Kitchen:

BlueFlameKitchen.com



ATCO GIVING GARDENS

In partnership with Spruce Meadows, 30 garden beds were constructed out of reclaimed lumber from our operations, recycled milk crates and old water troughs.

A harvest of delicious beets, potatoes, carrots, squash and herbs were transformed into 4,720 wonderful meals by our Blue Flame Kitchen chefs, destined for vulnerable seniors and veterans who needed it. With the support of our amazing ATCO volunteers, our gardens grew from sustainable materials and practices and made a difference in the lives of people who needed support.

WATCH A VIDEO ABOUT
THE ATCO GIVING GARDENS:



30

**GARDEN BEDS MADE
FROM THE FOLLOWING:**

10

RAISED BEDS

BUILT FROM DAMAGED LUMBER
DESTINED FOR THE LANDFILL

10

MILK CRATE BEDS

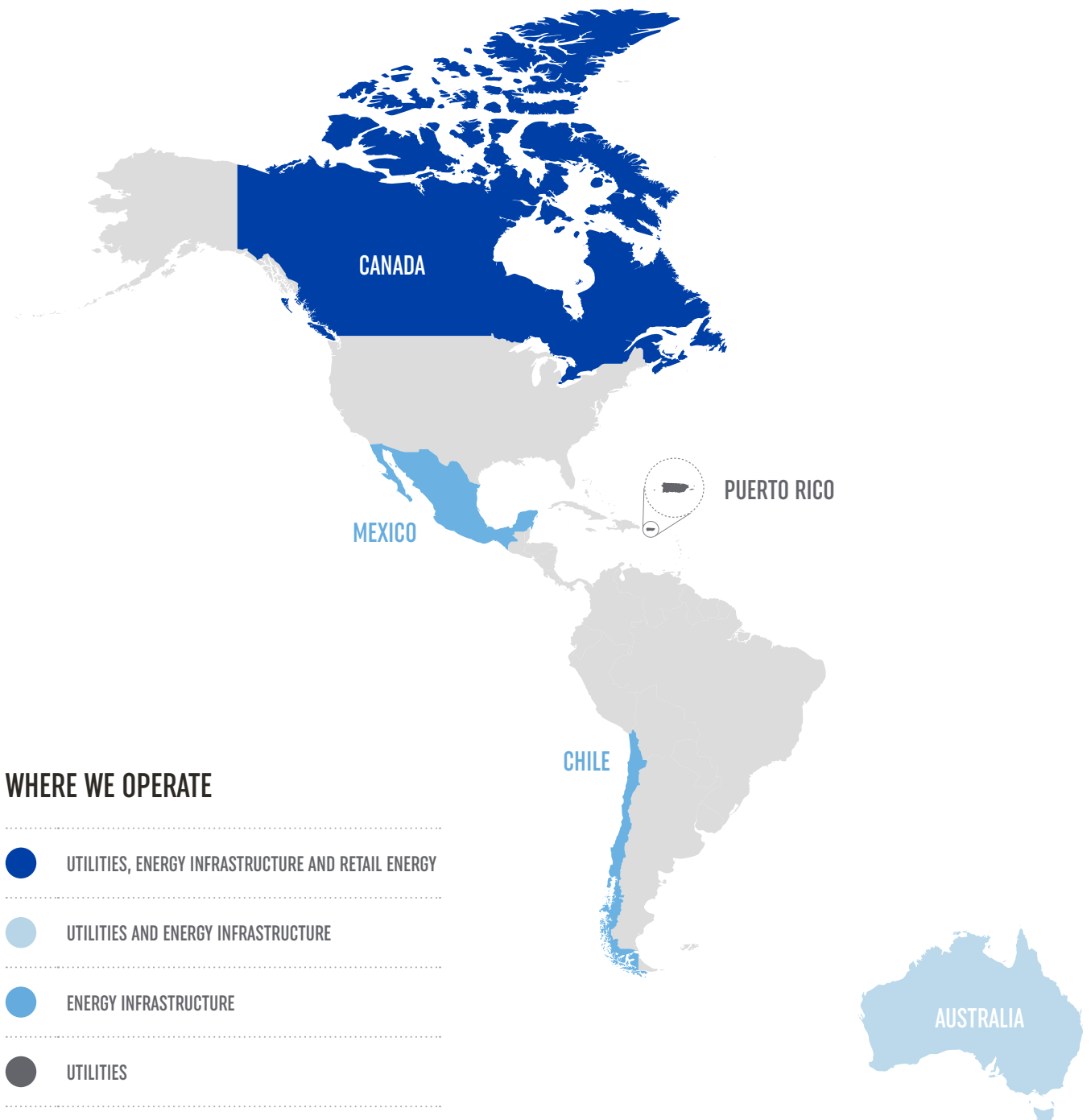
MADE FROM 150
REPURPOSED MILK CRATES

10

**OLD HORSE
WATER TROUGHES**



CANADIAN UTILITIES AT A GLANCE



BY THE NUMBERS



\$21B
IN ASSETS



2M+
GLOBAL CUSTOMERS



4,800
EMPLOYEES



64,000KM
NATURAL GAS PIPELINES
[OWNS AND OPERATES]



400,000m³
NATURAL GAS LIQUIDS STORAGE CAPACITY
[CUBIC METRES]



85,200m³/d
WATER INFRASTRUCTURE CAPACITY
[CUBIC METRE PER DAY]



101PJ
NATURAL GAS STORAGE CAPACITY
[OWNS AND OPERATES]
[PETAJOULES]



105,000KM
ELECTRIC POWERLINES
[OWNS AND OPERATES]



293MW
POWER GENERATION CAPACITY

FINANCIAL HIGHLIGHTS

Our enduring financial strength and consistent performance reflect our approach to our customers, our determined focus on innovative technologies, the expertise of our people and a deeply embedded culture of operational excellence.

Strong and stable earnings from our regulated utilities and long-term contracted operations have provided us with solid growth for decades. The quality, stability and predictability of our earnings also underpin dividend growth for our share owners. Canadian Utilities has increased its dividend every year for 50 years—the longest track record of annual dividend increases of any Canadian publicly traded company.

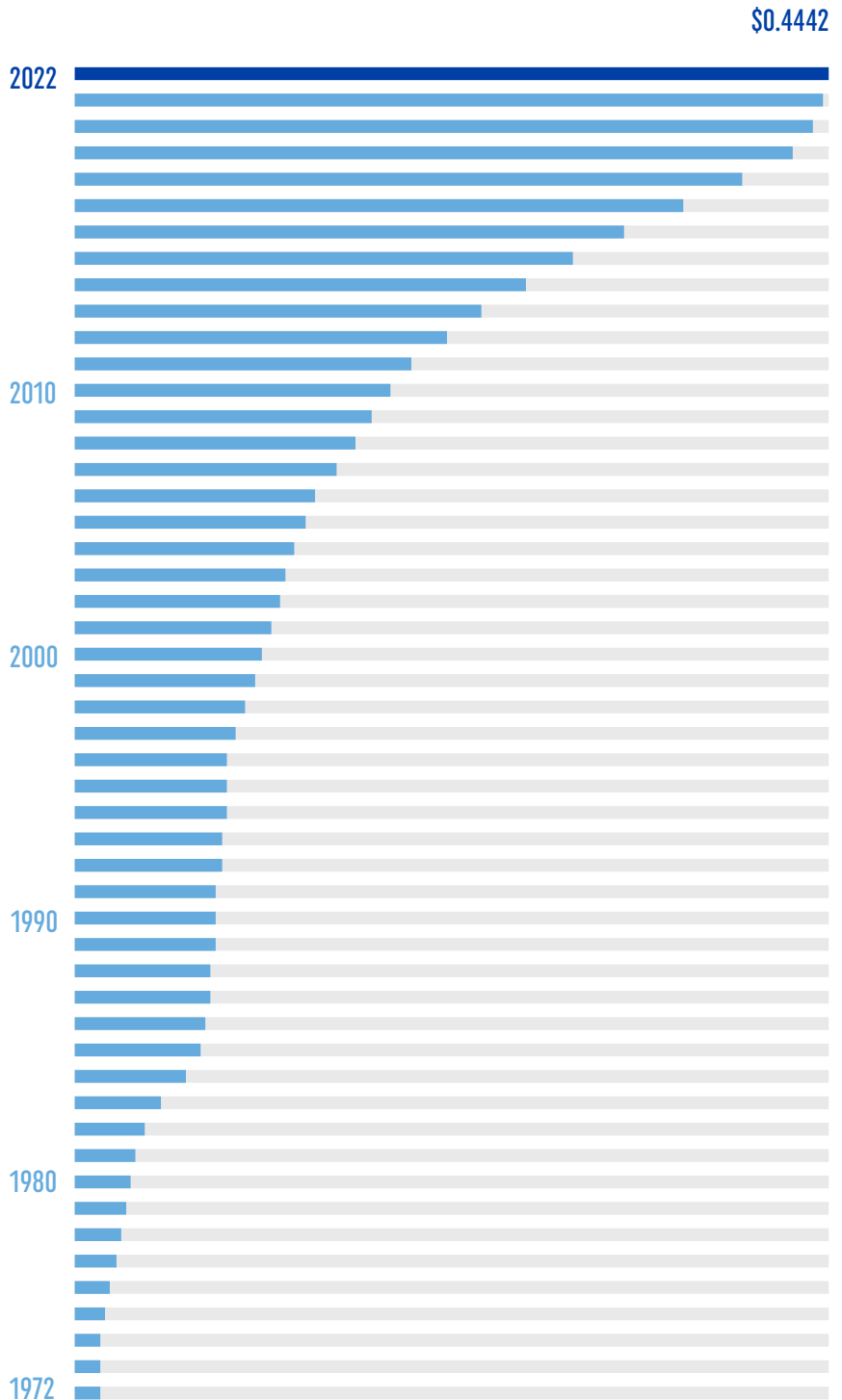
\$0.4442

2022 FIRST QUARTER DIVIDEND PER SHARE

\$1.78

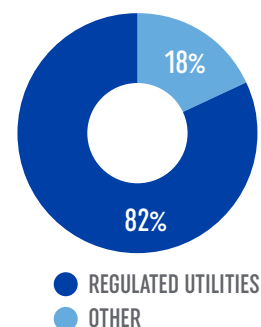
2022 DIVIDEND PER SHARE ANNUALIZED

CONTINUED DIVIDEND GROWTH 1972–2022



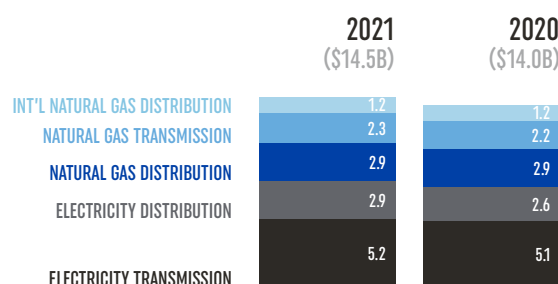
2021 CAPITAL INVESTMENT* HIGHLIGHTS

Our long-term strategy is focused on sustainable growth in North America, South America and Australia. We protect and maintain our core utility assets and invest in projects aimed at advancing the energy transition and ensuring the long-term resiliency of our business. Through this continued optimization of our existing assets and the addition of new growth platforms, we will continue to drive cash flow and earnings growth, improve financial strength and grow capacity, while providing safe, reliable and affordable energy to our customers. In line with this strategy, 2021 saw our business make numerous notable investments, including: the acquisition of the Pioneer Pipeline; the acquisition of the Alberta Hub natural gas storage facility; the acquisition of three solar development projects; and the construction of a long-term contracted hydrocarbon storage cavern.



REGULATED UTILITIES MID-YEAR RATE BASE GROWTH (\$ BILLIONS)

Mid-year rate base is equal to the total net capital investment* less depreciation. Growth in mid-year rate base is a leading indicator of a utility's earnings trend, depending on changes in the equity ratio of the mid-year rate base and the rate of return on common equity. In 2021, the Regulated Utilities added \$0.5 billion to mid-year rate base.



CONSOLIDATED ANNUAL RESULTS

YEAR ENDED DECEMBER 31

(Millions of dollars except per share data and outstanding shares)

FINANCIAL	2021	2020
Revenues	3,515	3,233
Adjusted Earnings*	586	535
Earnings attributable to Equity owners of the company	393	427
Total assets	21,075	20,296
Equity attributable to equity owners of the company	6,635	6,621
Cash flows from operating activities	1,718	1,631
Capital Expenditures	1,227	903
Capital Investments	1,338	912

CLASS A NON-VOTING & CLASS B VOTING SHARE DATA	2021	2020
Adjusted earnings per share	2.17	1.96
Earnings per share	1.21	1.32
Dividends paid per share	1.76	1.74
Weighted average shares (thousands)	269,855	272,758

Our financial and operational achievements in 2021 relative to our strategies are included in our 2021 Management's Discussion and Analysis and the 2021 Consolidated Financial Statements. Our website, canadianutilities.com, is a valuable source for the latest news of our activities. Prior years' reports are also available on this website.

*Further discussion on these Other Financial and Non-GAAP Measures is included below.

OTHER FINANCIAL AND NON-GAAP MEASURES

The most directly comparable measure to "adjusted earnings" that is reported in accordance with International Financial Reporting Standards (IFRS) is "earnings attributable to equity owners of the company". For additional information, see "Other Financial and Non-GAAP Measures" and "Reconciliation of Adjusted Earnings to Earnings Attributable to Equity Owners of the Company" in Management's Discussion and Analysis for the year-ended December 31, 2021 (MD&A), which is available at canadianutilities.com, and incorporated by reference herein. "Capital investment" is a non-GAAP financial measure, which is not a standardized financial measure under the reporting framework that is used to prepare our financial statements. The most directly comparable measure that is reported in accordance with IFRS is "capital expenditures". For additional information, see "Other Financial and Non-GAAP Measures" and "Reconciliation of Capital Investment to Capital Expenditures" in the MD&A which is available at canadianutilities.com, and incorporated by reference herein.



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